



700 W Georgia Street, 25th Floor
Vancouver, BC V7Y 1B3
(phone) 707 • 646 • 8830
(facsimile) 707 • 863 • 8793
www.mvtransit.com

August 5, 2008

RE: TransLink Contract for Custom Transit Services (HandyDART)

Dear HandyDART Contractor Employee:

TransLink has announced that MVT Canadian Bus (MVT), a subsidiary of MV Transportation, Inc., has been identified as the preferred proponent for the North of Fraser, South of Fraser, and Maple Ridge/Pitt Meadows HandyDART operating areas. Our intention is to successfully conclude negotiations with TransLink staff over the next several weeks. We are honoured to be given the opportunity to work with you, your Union, TransLink, and the passengers and community that HandyDART serves.

MVT understands and values your experience as an employee providing service to HandyDART passengers on a daily basis. It is our intention to meet with as many of the current HandyDART employees who wish to remain with the system, and should a contract be successfully executed with TransLink, to confirm your positions, subject to appropriate pre-employment conditions.

MVT is the most experienced provider of custom transit services in North America. We have a proven history of working in partnership with local management and unions during a contract transition. Our firm has successfully transitioned 200 contracts in the past six years. We are proud to say that the majority of those workers have chosen to continue employment with MVT.

MVT will work closely with your current management to ensure that service remains consistent throughout the transition period, that any orientation and training meetings do not interfere with current service, and that HandyDART passengers are not affected. It is important to remain in good standing with your current employer and TransLink.

Periods of transition can be stressful. Many questions arise from employees and their union leadership. MVT is very experienced in contract transitions, and we will do everything possible to ensure clear communication and answer any questions you may have throughout the process. You will be interested to know that MVT's proposal includes increased wages and benefits for employees of this service.

We will work quickly to set up several informational meetings for you and your peers to meet our team. We will also set up a phone service for you to call at any time should you have any questions during the transition period. MVT will be sure to provide you with more information in the weeks to come.

We look forward to the opportunity to work with you to continue to provide excellent service to the passengers of Metro Vancouver's HandyDART system.

Sincerely,

A handwritten signature in blue ink that reads 'Sean Kimble'.

Sean Kimble
Chief Administrative Officer